

## CHC ATHINA PALACE RESORT & SPA - HOTEL DESCRIPTION

The Hotel "CHC Athina Palace Resort & Spa" is amongst the best that Crete has to offer. You will truly enjoy every day of your holiday in this special place and definitely feel that you would want to spend your holiday with us again.

This property was built in a modern architectural style and is divided in 358 rooms, pastel colored, built terrace, hillside and overlooking the sea. The hotel has many stairs. For your convenience: main restaurant with indoor and outdoor panoramic view (Mediterranean Cuisine buffet varied at will), snack bar, TV corner, shops, meeting rooms.

### **Location**

The resort is 15 km west of Heraklion, 5km from the small village of Agia Pelagia and 100m. from settlement Made, overlooking the sea with a small creek nearby. The airport is 17 km away.

### **Facilities**

- ❖ Lobby with panoramic sea view
- ❖ Main Theme Restaurant with A/C inside and large terrace
- ❖ À la Carte Restaurant
- ❖ Greek Tavern
- ❖ Disco
- ❖ Snack Bar/Self Service at the action pool
- ❖ Lobby bar
- ❖ 2 Pool Bars
- ❖ 1 Beach Bar
- ❖ 1 Indoor Heated Pool (only for adults)
- ❖ 3 Outdoor Pools
  - ✓ action swimming pool
  - ✓ separate children pool with fresh water
  - ✓ two relaxation pools by pool bar (only for adults)
- ❖ Outdoor Jacuzzi, Only for adults (at the active swimming pool)
- ❖ Spa Center 250 m<sup>2</sup>, ONLY FOR ADULTS (on extra charge)
- ❖ Elevators: 2
- ❖ Mini market – international press (on extra charge)
- ❖ Jewelry Shop (on extra charge)
- ❖ Accessories – Clothing Shop (on extra charge)
- ❖ Parking Area
- ❖ Conference room up to 350 pax
- ❖ Internet corner free of charge
- ❖ Luggage room

### **Services**

- ❖ 24 hour Reception
- ❖ Express check-in/check-out
- ❖ Guest Relations Services

- ❖ Concierge services
- ❖ Exchange
- ❖ Car rental in the hotel (on extra charge)
- ❖ Shuttle bus service (to the rooms/beach/pool/main building)
- ❖ Doctor on call all day (on extra charge)
- ❖ Late check-out upon availability (on extra charge)
- ❖ 24 – hour Room Service with extra charge (upon request)
- ❖ Baby sitting on request (on extra charge)
- ❖ Laundry Service on extra charge (clothes returnable within 48 hours)
- ❖ Free Wi-Fi in all hotel areas including rooms

## Leisure & Recreation

- ❖ Table tennis
- ❖ Animation Program (games and sports, contests, tournaments, shows, cabaret, karaoke and dancing. We provide you with all games and sports equipment)
- ❖ Kid's Club (crafts and sports, tournaments, various workshops, shows)
- ❖ Teenagers' club
- ❖ Spa Center 250 m<sup>2</sup> (only for adults) (on extra charge)
  - ✓ heated swimming pool (till 15th of May & after 15th of October)
  - ✓ 2 rooms for massage
  - ✓ 1 room for face treatment
  - ✓ 1 double room for body treatments & massage
  - ✓ 1 double room with bath for hydrotherapy, Cleopatra & Thalassotherapy treatments
  - ✓ 1 room for manicure-pedicure
  - ✓ relax room
  - ✓ 1 Thai room
- ❖ Fish Spa (on extra charge) Darts
- ❖ Water Polo
- ❖ Stretching exercises
- ❖ Pebble Beach
- ❖ Boat Trip (on extra charge)
- ❖ Sun Beds & umbrellas at the pool and the Beach (free of charge)
- ❖ Beach towels at the active pool (free of charge)
- ❖ Basketball court
- ❖ Mini Soccer court
- ❖ Mini Volleyball court
- ❖ 2 Tennis Courts (lighted - on extra charge)
- ❖ Fitness room
- ❖ Aqua Aerobics
- ❖ Billiards (on extra charge)
- ❖ Scuba diving (on extra charge)
- ❖ Children's playground near the beach

## Guest policies

- ❖ Pets not allowed
- ❖ All major credit cards

## Near the area (on extra charge)

- ❖ 18-hole golf course (approx. 35 km)

- ❖ Water Sports activities

## **Accommodation:**

There are 358 rooms including 22 Promo Double Rooms 25-35 m2, 127 Standard Double rooms with land view 25-30 m2, 154 Standard Double Rooms with sea view 28-35 m2, 25 Family Rooms with 2 bedrooms and sea view 30-40 m2, 15 Family Rooms with 2 bedrooms Maisonette style 30-40 m2, 11 Junior Suites 25-30 m2, 2 VIP Suites 35-40 m2 and 2 VIP Master Suites 70-90 m2.

**All rooms** are fully equipped with individually adjustable Air Condition, Mini fridge, Flat screen satellite T.V., Balcony or Terrace with table and chairs, Bath / Shower, Direct dial phone, Safety Deposit Box, Hairdryer and Free Wi-Fi.

**Guests in Junior Suites, VIP Suites and VIP Master Suites** will have additional bathrobes & slippers, coffee & tea making facilities, CD/DVD Player, daily beach towels, unlimited use of the a la carte restaurant, daily refill of the Mini Bar with water and soft drinks and luxurious bath amenities and VIP treatment.

## **Food and Beverages:**

### **DINNER IN MAIN THEME RESTAURANT**

**DRESS CODE: Casual \***

\*Wet clothing or uncovered swimwear NOT allowed. Closed shoes are required.

Dress code applies to school age minors as well.

### **DINNER IN A LA CARTE RESTAURANT**

**DRESS CODE: Casual elegance\*\***

\*\*Long pants, collared shirts and closed shoes required

Dress code applies to school age minors as well.

Main Theme Restaurant with large veranda overlooking the sea for breakfast and dinner, buffet with Mediterranean Cuisine and show cooking, high chairs for children.

Drinks will be served on the table (bottled wine, bottled water, beer & soft drinks)

- Early breakfast from 05:00 to 07:30 (Continental) on request
- Breakfast from 7:30 to 11:00
- Full American buffet style with show cooking and fresh orange juice from 7:30 to 10:00
- Dinner from 19:00 to 21:30 (Rich buffet)
- Cretan Breakfast: (08:00 – 10:00) Reservation required
- Sunday Brunch (08.00-10.00) with sparkling wine and salmon hors d'oeuvres

À la carte Restaurant from 19.00 to 22.00: All our Guests with minimum stay 7 days can enjoy dinner for free once per week (Reservation is required 2 days at a minimum in advance). Opened 6 days/week.

Greek Taverna – Table d' Hôte Restaurant (19:00-22:00), where all our Guests with minimum stay 7 days, can enjoy dinner for free once per stay (Reservation is required 2 days at a minimum in advance). Opened 6 days/week.

- Children under 4 years old are not allowed in the À la Carte Restaurants

In À la carte and Taverna **Table service** for food and beverages

### Pool Bar

- For long sleepers from 10:00 to 11:00 (Continental)
- Snack Points from 11:00 to 17:45

### Snack Bar/Self Service

Lunch from 12:00 to 14:30 with grill (fish, meat, vegetables), pasta, hot starters, Pizza, traditional gyros, fried potatoes, sandwiches/toast, mixed salads, fresh salads and desserts.

- Buffet style, show cooking.
- Self Service for food and drinks: House wine, water, beer and soft drinks.

**Snack Points** from 11:00 to 17:45 A wide range of snacks, pizza, sandwiches/toast, popcorn, desserts and ice cream, is served at the Action Pool Snack Bar, Relax Pool Bar and Beach Bar.

**Coffee-tea time** from 15:00 to 17:00 at the Action Pool Snack Bar, Relax Pool Bar and Beach Bar

**Special events** such as Lobster Night, Day catch fresh fish on extra charge

**Special events free of charge** such as Traditional Greek Folklore Night with traditional SYRTAKI dancing at the Action Pool Area. Every Thursday.

#### Bars – Local Drinks:

- **Lobby Bar** from 17:30 to 01:00 (from 23.00 to 01.00 Pay Bar)
- **Pool Bar** at the active pool's area 10:00 to 18:00
- **Relax Pool Bar** 10:00 to 23:00 (**adults only**)
- **Beach Bar** 10:00 to 18:00
- **Disco:** Open 6 days per week 23:00 – 01:00
- ✓ In All Inclusive formula bars we serve (from 10:00 till 23:00) a choice of local spirits, seasonal cocktails, alcoholic drinks, long drinks, water, beers, local wine (red & white), filter coffee, cacao, tea, soft drinks, fruit juices.

#### Beverages on extra charge

- ✓ Premium drinks such as red and black label whiskies, malt or bourbon whiskies, champagne.
- ✓ Fresh juices are on extra charge.
- ✓ Special-blends coffee

#### **Wellness**

Spa services (on extra charge) such as Massage, Sauna, Steam bath, face treatment, manicure – pedicure, heated indoor pool – only for adults (till 15th of May and after 15th of October)

#### **Mini Club for children and Teens**

A team of professionals and our infrastructure suitable for children from 4 to 12 years and teenagers from 13 to 16 years: crafts and sports, tournaments, various workshops, shows, playground, swimming pool.

#### **Beach**

A small beach with sand and pebbles below (approx. 300 meters distance through a small access road inside the resort or by free shuttle service) with umbrellas and sun-beds free of charge, shower and bar.

#### Advantages of our property

- A relaxing resort in a unique setting with a magnificent sea view
- Pastel colored terrace with very inviting architecture
- Several swimming pools suitable for all moods
- Rooms are spacious and suitable for families up to 5 people
- Only 20 minutes' drive from Heraklion, ideal for strolling around the capital and shopping
- Ideal base for exploring the island

## CHC ATHINA PALACE RESORT & SPA – ROOMS' DESCRIPTION

### Standard Facilities

- Individually adjustable Air Condition
- Mini fridge with daily water refilling
- Flat screen Satellite TV
- Bath / Shower
- Direct dial phone
- Safe Deposit Box
- Hairdryer
- Wi-Fi without extra charge

### 22 Promo Double Rooms 25-35 m<sup>2</sup>

- One room not renovated with twin beds plus extra bed or sofa bed
- Suitable for 2 adults & 1 child
- Land view
- No balcony, no terrace
- Bath amenities

### 127 Standard Double Rooms with land view 25-30 m<sup>2</sup>

- One room with a double bed or 2 twin beds
- Suitable for 2-3 pax
- Land View
- Balcony or Terrace with table and chairs
- Bath amenities

### 154 Standard Double Rooms with sea view 28-35 m<sup>2</sup>

- One room with double bed or 2 twin beds, plus sofa bed or extra bed
- Suitable for 2-4 pax and some of them 2-5 pax
- Sea view
- Balcony or Terrace with table and chairs
- Bath amenities

### 25 Family Rooms with 2 bedrooms 30-40 m<sup>2</sup>

- Two rooms with two twin beds and one folding bed.
- Suitable for families with up to 5 persons
- Sea view
- Balcony or Terrace with table and chairs
- Kettle
- Bath amenities

## **15 Family Rooms with 2 bedrooms Maisonnette style 30-40 m<sup>2</sup>**

- One room with a twin bed and at the upper floor 1 couch & 1 folding bed
- Suitable for families with up to 4 persons
- Sea view
- Balcony or Terrace with table and chairs
- Kettle
- Bath amenities

## **11 Junior Suites 25-30 m<sup>2</sup>**

- One bedroom with double bed and spacious sitting area
- Suitable for 2 adults
- Mini Bar with water and soft drinks daily refilled
- Coffee & tea making facilities
- CD/DVD Player
- 1 with sea view and 1 with land view
- Balcony or Terrace with table and chairs
- Luxurious Bath amenities
- Bathrobes & Slippers
- Beach towels

## **2 VIP Suites 35-40 m<sup>2</sup>**

- One bedroom with double bed and separate spacious Living Room
- Suitable for 2 adults
- Mini Bar with water and soft drinks daily refilled
- Coffee & tea making facilities
- CD/DVD Player
- 1 with sea view and 1 with land view
- Balcony or Terrace with table and chairs
- Luxurious Bath amenities
- Bathrobes & Slippers
- Beach towels

## **2 VIP Master Suites 70-90 m<sup>2</sup>**

- One bedroom with double bed and another bedroom with one double bed
- Two separate bathrooms
- Living room
- Suitable for 3 – 5 pax
- Mini Bar with water and soft drinks daily refilled
- Coffee & tea making facilities
- CD/DVD Player
- 1 with sea view and 1 with land view
- Balcony or Terrace with table and chairs
- Luxurious Bath amenities
- Bathrobes & Slippers
- Beach towels

### RESTAURANTS

All indoor public areas are non-smoking- All seating in restaurants is non smoking  
All reservations to be made at the Restaurant's Hostess 2 days at a minimum in advance.

#### Breakfast (07.30-11.00)

- At the **Main Theme Restaurant**: with outdoor terrace, indoor with air-conditioning
- Full American buffet style with show cooking and fresh orange juice (07:30 – 10:00)
- **Early continental breakfast** (05.00-07.30) (On Request)
- **For long sleepers late continental breakfast** (10.00-11.00) at the Pool Bar (relax pool)
- **Cretan Breakfast**: (08:00 – 10:00) Reservation required
- **Sunday Brunch** (08.00-10.00) with sparkling wine and salmon hors d'oeuvres
- **Early breakfast and lunch basket upon reservation until 20: 00 the previous night**

#### Lunch (12.00 - 14.30)

- At the **Snack Bar/Self Service**: A variety of appetizers, entries, and side dishes is offered: grilled fish, meat and vegetables, pasta, hot starters, pizza, traditional gyros, fried potatoes, mixed and seasonal salads, fresh salads and desserts.
- Buffet style with show cooking.
- Self Service for food and drinks: Red and white house wine, water, beer and soft drinks.

**Snack Points & Ice Cream** (11.00-17:45): A wide range of snacks, pizza, sandwiches/toast, popcorn, desserts and ice cream, is served at the Action Pool Snack Bar, Relax Pool Bar and Beach Bar.

**Coffee-Tea time** (15.00-17.00) at the Action Pool Snack Bar, Relax Pool Bar and Beach Bar

#### Dinner (19.00-21.30)

#### DRESS CODE: Casual \*

\*Wet clothing or uncovered swimwear NOT allowed. Long trousers and closed shoes are required. Dress code applies to school age minors as well.

- **Mediterranean Cuisine at Main theme restaurant**: Outdoor terrace, indoor air-conditioning:

- According to night: Theme Buffet, daily different salads, cold and hot starters, fruits, pastries.
- Show Cooking-style grill with Fish, Meat and Vegetables
- Cretan specialties corner, Diet Corner, Organic/Bio Corner, Découpage (Carving Station).
- Pizza from our traditional wood oven
- Pasta a la minute
- Fresh cutting salad corner (seasonally available)
- Self Service for Food. Service for all drinks: Wine (bottled), water (bottled), beer and soft drinks.

Regarding the preparation of special meals (allergies, diabetics, gluten-free diet etc.), please contact the Maitre d' Hotel or the Guest Relations Department.

**A la Carte Restaurants:** (19.00-22.00)

#### DRESS CODE: Casual elegance\*\*

\*\*Long trousers, collared shirts and closed shoes required

Dress code applies to school age minors as well.

- **In À la Carte Restaurant**, where our Guests **with minimum stay 7 days**, can enjoy dinner for free once per week (**Reservation is required 2 days at a minimum in advance**). Opened 6 days/week.
- **Greek Taverna** – Table d' Hôte Restaurant, where all our Guests **with minimum stay 7 days**, can enjoy dinner for free once per week (Reservation is required 2 days at a minimum in advance). Opened 6 days/week.
- Children under 4 years old are not allowed in the À la Carte Restaurant
- In a la carte and Taverna **Table service** for food and beverages

#### Special events on extra charge

- Lobster candlelight Dinner at À la Carte Restaurant. Every Tuesday.
- Sea Food and day catch fresh fish dinner (upon reservation 2 days before).

#### Special events free of charge

- Traditional Greek Folklore Night with traditional SYRTAKI dancing at the Action Pool Area. Every Thursday.

### BARS – DISCO - POOLS

**Lobby Bar** 17.30-01.00

**Pool Bar** at the Action pool's area 10.00-18.00

**Relax Pool Bar** 10.00-23.00 (**adults only**)

**Beach Bar** 10.00-18.00

**Disco**: Open 6 days per week 23:00 – 01:00.

In All Inclusive formula bars we serve (from **10:00 till 23:00**) a choice of local spirits, cocktails, long drinks, water, beers, local wine (red & white), Greek coffee, filter coffee/instant coffee, espresso, cappuccino, ice coffee, hot chocolate, tea, soft drinks, fruit juices.

All Pool Bars are opened according to the weather conditions

#### Beverages on extra charge

- Imported and Premium drinks such as red and black label whiskies, malt or bourbon whiskies, champagne, etc
- Fresh juices are also on extra charge.
- Special-blends coffee

#### PAY DEPARTMENTS

**Bar** (23.00-01.00)

**Disco** (23.00-01.00)

**The hotel reserves the right to choose the brands of imported or local spirits, soft drinks, coffees, beers and water.**

### FAMILY'S FACILITIES

- Mini club (from 4 years to 12 years), 6 days per week
- Mini Disco in the evening, 6 days per week
- Teenagers' club, 6 days per week
- Separated children's pool with fresh water
- Children under 12 years old at the pools must be under parents' supervision only
- Children's playground
- High chairs
- Baby cots
- Early dinner time for families with small children (Daily 18:30-19:00)
- Rooms suitable for families
- Kettle in the room (only in Family room, upon request to other type of rooms)
- With deposit: Baby Monitor, Milk warmers, Microwaves oven at the main restaurant (please contact the reception desk)

#### Services on extra charge

- 24- hour Room Service (upon request)
- Babysitting (on request)
- Doctor on call all day
- Late check out (according to availability)
- Laundry Service (clothes returnable within 48 hours)
- Mini Market
- Shopping gallery
- Exchange

### Activities free of charge

- 2 Tennis court, Tennis rackets, balls
- Open air Jacuzzi
- Fitness room
- Stretching exercises, Gymnastics
- Darts, Mini Soccer
- Water Polo, Volley Ball, Basketball, Table tennis, Aqua aerobics, Boccia

### Animation Program for adults 6 days per week

- Activities and sport games during the day
- Light program during the evening with shows, cabaret, karaoke, dancing etc.

### Wellness on Extra Charge

- The Olea Vitae Spa offers a great variety of treatments such as Massage, Sauna, Steam bath, face treatment, manicure – pedicure, fish spa, heated indoor pool – **only for adults** (till 15<sup>th</sup> of May and after 15<sup>th</sup> of October)

### Sports & Activities on Extra Charge

- Scuba diving
- Diving lessons (External partner)
- Billiards & Arcade games

### Near the area with extra charge

- Sailing material, Water skiing
- Banana boat, Pedalos, Canoes
- 18-hole golf course

### Other services free of charge

- Reception open 24 hours
- Express check out service
- Safe Deposit Box in the room
- Sun beds & umbrellas at the pools & beach (**Reservations not applicable**)
- Shuttle bus from the reception to the beach every 20 minutes
- Luggage room
- Beach towels Kiosk: **At the Action pool**
- Internet Corner, Wi-Fi throughout the hotel premises including rooms

**Disclaimer: Hotel management reserves the right to change our All-inclusive program outlet at any time to accommodate weather, service or occupancy conditions. However, time table and service quality will be always maintained.**

**Mini Fridge re-filled daily with water.**

**Check in time 14:00 pm  
Check-out time 12:01 pm**