

CHC IMPERIAL PALACE – HOTEL DESCRIPTION

The Hotel “CHC IMPERIAL PALACE 4*+” is located in Pigianos Kampos, 9 km from Rethymnon, 70km from Chania and 72km from Heraklion. The beach (with pebble) is 300m away and it is equipped with Sun beds & umbrellas.

Facilities

- ❖ Restaurant 200 m²
- ❖ Bar
- ❖ Lounge area
- ❖ 2 Outdoor pools
 - ✓ Pool 130 m² with fresh water and Sun Beds & umbrellas/ Max depth 1.40 m, provided towels (free of charge)
- ❖ 1 Outdoor jacuzzi
- ❖ Mini market
- ❖ Fitness room
- ❖ Public WC in common areas
- ❖ Elevator: 1
- ❖ Parking
- ❖ Luggage storage

Services

- ❖ 24hour Reception
- ❖ Concierge services
- ❖ Doctor on call (on extra charge)
- ❖ Late check-out upon availability (on extra charge)
- ❖ Laundry Service on extra charge (clothes returnable within 72 hours)
- ❖ Wi-Fi in all hotel's areas including rooms

Accommodation

There are 74 rooms, including 8 Double Room (Promo), 42 Double Rooms Pool/Land View, 12 Junior Suites Land View, 12 Suites Pool/Land View.

All rooms are fully equipped with:

- Air Condition
- Fridge
- Satellite TV
- Shower
- Safe Deposit Box (free of charge)
- Hairdryer
- Kettle
- Wi-Fi (free of charge)
- Bath Amenities
- Balcony with table and chairs

Distances:

✓ Heraklion Airport	74km
✓ Port of Heraklion	73km
✓ Chania Airport	77km
✓ Port of Souda (Chania)	63km

Sightseeing:

✓ Monastery of Arkadi	13 km
✓ Holy monastery of Preveli	14 km
✓ Ancient Eleutherna	16km
✓ Margarites (Traditional Village)	18km
✓ Cave of Melidoni	22 km
✓ Cave of Sfendoni	39 km

Guest policies

- ❖ Adults only hotel (>16 years old)

CHC IMPERIAL PALACE – ROOMS' DESCRIPTION

Standard Facilities

- Air Condition
- Fridge
- Satellite TV
- Shower
- Safe Deposit Box (free of charge)
- Hairdryer
- Kettle
- Wi-Fi (free of charge)
- Bath Amenities

8 Double Rooms (Promo) 18-20 m²

- One room with twin beds
- Balcony with table and chairs
- Suitable for 2 adults

42 Double Rooms 23-25 m²

- One room with double bed
- Balcony with table and chairs
- Suitable for 2 adults
- Land View or Pool View

12 Junior Suites 27-32 m²

- One bedroom with double bed and spacious sitting area
- Balcony with table and chairs
- Suitable for 2-3 adults

12 Suites 35-37 m²

- One bedroom with double bed and separate spacious Living Room
- Balcony with table and chairs
- Suitable for 2-4 adults
- Espresso Machine
- Luxurious Bath amenities
- Bathrobes & Slippers

RESTAURANT

All indoor public areas are non-smoking- All seating in restaurants is non smoking
All reservations to be made at the Restaurant's Hostess 2 days at a minimum in advance.

Breakfast (07.30-11.00)

- At the **Main Theme Restaurant**: with outdoor terrace, indoor with air-conditioning
- Full American buffet style with show cooking (07:30 – 10:00)
- Early continental breakfast (05.00-07.30) (On Request)
- For long sleepers late continental breakfast (10.00-11.00)
- **Early breakfast and lunch basket upon reservation until 20: 00 the previous night**

Lunch (12.30 - 14.30)

- At the **Main Theme Restaurant**: A variety of appetizers, entries, and side dishes is offered: grilled fish, meat and vegetables, pasta, hot starters, pizza, fried potatoes, mixed and seasonal salads, fresh salads and desserts.
- Buffet style with show cooking.
- Self Service for Beverages: Red and white house wine, water, beer and soft drinks.

Snack & Ice Cream (11.00-17:45): A wide range of snacks, sandwiches/toast, popcorn, desserts and ice cream, is served at the Pool Snack Bar

Coffee-Tea time (15.00-17.00) at the Pool Snack Bar

Dinner (19.00-21.30)

DRESS CODE: Casual *

*Wet clothing or uncovered swimwear NOT allowed. Long trousers and closed shoes are required.

Dress code applies to school age minors as well.

Mediterranean Cuisine at Main theme restaurant: Outdoor terrace, indoor air-conditioning:

- According to night: Theme Buffet, daily different salads, cold and hot starters, fruits, pastries.
- Show Cooking-style grill with Fish, Meat and Vegetables
- Cretan specialties corner, Diet Corner, Organic/Bio Corner
- Pasta a la minute
- Self Service for Food. Service for all drinks: Wine (bottled), water (bottled), beer and soft drinks.

Regarding the preparation of special meals (allergies, diabetics, gluten-free diet etc.), please contact the Maitre d' Hotel or the Guest Relations Department.

BAR

Bar 10.00-01.00

In All Inclusive formula bar we serve (from **10:00 till 23:00**) a choice of local spirits, cocktails, long drinks, water, beers, local wine (red & white), Greek coffee, filter coffee/instant coffee, ice coffee, hot chocolate, tea, soft drinks, fruit juices.

Beverages on extra charge

- Imported and Premium drinks such as red and black label whiskies, malt or bourbon whiskies, champagne, etc
- Fresh juices are also on extra charge.
- Special-blends coffee

PAY DEPARTMENTS

Bar (23.00-01.00)

The hotel reserves the right to choose the brands of imported or local spirits, soft drinks, coffees, beers and water.

The hotel is an adults only hotel (>16 years old)

Services on extra charge

- Doctor on call
- Late check out (according to availability)
- Laundry Service (clothes returnable within 72 hours)
- Mini Market
- Exchange

Activities free of charge

- Fitness room

Other services free of charge

- Reception open 24 hours
- Express check out service
- Safe Deposit Box in the room
- Sun beds & umbrellas at the pools and the beach (**Reservations not applicable**)
- Luggage room
- Wi-Fi throughout the hotel premises including rooms

Entertainment

- Folklore show once per week

Disclaimer: Hotel management reserves the right to change our All-inclusive program outlet at any time to accommodate weather, service or occupancy conditions. However, time table and service quality will be always maintained.

Check in time 14:00 pm
Check-out time 12:01 pm