

HEALTH PROTOCOLS ELYSIUM BOUTIQUE HOTEL	
A/A	ANSWERS
Staff - Testing and training	
1 Has all your staff received specific Covid-19 training to follow rules and regulations allowed by local government institutions?	Y
2 Is all your staff submitted to temperature testing before starting service?	Y
3 Is all your staff provided with self-protecting gear?	
3.1 Masks	Y
3.2 Gloves	Y
3.3 Screens	Y
4 Do you have available hand sanitizer in:	
4.1 Staff Locker Rooms	Y
4.2 Kitchen	Y
4.3 Restaurant Back offices	Y
4.4 Bar Back Offices	Y
4.5 Pools service area	Y
5 Does your hotel has a Staff replacement policy in case one of the staff members gets infected?	Y
6 Do you have a designated person in charge for hygiene in your hotel?	Y
7 Do you control compliance of your staff to protocols, rules & regulations related to COVID-19 daily	Y
Dining:	
	YES / NO /DESCRIPTION
1 How will be meals organized at the restaurants? Buffet/ lunch box in the room / a la carte...	Room service Set Menu for the Breakfast. Set menu for Dinner & Lunch
2 Which anti-virus precautions will be taken at the entrance of the restaurants?	Hand disinfection tower in all restaurants
3 Will the hotel's staff take clients' temperature at each visit to the restaurant?	N
Housekeeping	
	YES/NO
1 Have you adapted your cleaning protocol according to local legislation?	Y
2 Have you adapted your laundry protocol according to local legislation?	Y
3 Are all the amenities prepared for the current scenario (individually wrapped and for one client only)?	Y
4 Will guest towels be individually wrapped?	Y
5 Will guest towels be changed every day?	Every 2 Days
6 Will rooms be disinfected every day?	Every 2 Days
Public Areas	
	YES / NO
1 Have you adapted your common areas according the local regulation?	
1. Gardens	Y
2. Lobby	Y
3. Mini club (kids area)	-
4. Gym	Y
5. Beach	Y
6. spa	Y
Air Conditioners	
	YES / NO / DESCRIPTION

1	Operation of public and in-rooms air-conditioners: specific of work and cleaning. – what precautions will be taken?	Technical Guidelines for the Prevention and Control of Legionella
Swimming pools		YES / NO
1	Will the swimming pools be open?	Y
2	Will there be any sunbeds around the swimming pool? At what distance?	Y / 2m
3	How many people will be able to swim at once?	10
4	How often will the pools be cleaned/disinfected?	Every day
Beach:		YES / NO
1	In which way will the sunbeds be located on the beach?	2m Distance
2	Shall the guests book the sunbeds in advance? How can they do it?	N
3	How often will the disinfection of the sunbeds take place?	Cleaning And Disinfecting after each use
Animation/ kids programs:		YES / NO
1	Will there be any animation programs, kids animations, etc. organized? Or will animation be cancelled?	-
Check-in procedure:		YES / NO
1	Are there any requirements for health documents (medical examinations / certificates) to be submitted at the hotel check-in?	N
2	Is the luggage disinfected before going to the rooms?	On Request
3	Do you allow guests to carry their luggage to the rooms?	
4	Do you have suitable reception area to ensure social distancing while check in/ check out?	Y
5	Are protective screens installed at the reception and concierge desks?	N
6	Are capacities and flows in common areas adapted to ensure social distancing?	Y
7	Do you have contactless solutions for :	
	Check in	Y
	Check Out	Y
8	Check in / Check out time	11AM - 3PM
Room service		YES / NO
1	Will there be any room service? Is it going to be free of charge/	Y (Only the Set menu for Breakfast)
Property and in-house information		YES / NO
Guest Hygiene		
1	Are all the guests provided with self-protecting gear?	
	1. Masks	On Request
	2. Gloves	On Request
	3. Hand sanitizers	On Request
2	Will you control the temperature of guest upon arrival?	N
3	Will you perform quick Covid-19 tests to all guests?	N
4	Do you have a Quarantine room(s)?	Y
	1. If yes do these rooms have self-catering facilities ?	N
	2. If yes do you provide room service to these rooms	Y
Quarantine procedure:		DESCRIPTION

1	What measures will be taken if someone gets sick (from the virus or something else) in the hotel?	Transfer to a Quarantine hotel
2	Will they be quarantined on the spot, or will they be able to return to the country they have come from ?	Return to the country they have come from.
3	If quarantined on site, will the other members of the family be under quarantine for 2 weeks together with a sick member in the hotel?	N