

HEALTH PROTOCOLS NIRIIDES BEACH	
A/A:	ANSWERS
Staff - Testing and training	
YES / NO	
1 Has all your staff received specific Covid-19 training to follow rules and regulations allowed by local government institutions?	Yes
2 Is all your staff submitted to temperature testing before starting service?	Yes
3 Is all your staff provided with self-protecting gear?	Yes
3.1 Masks	Yes
3.2 Gloves	Yes
3.3 Screens	Yes
4 Do you have available hand sanitizer in:	Yes
4.1 Staff Locker Rooms	Yes
4.2 Kitchen	Yes
4.3 Restaurant Back offices	Yes
4.4 Bar Back Offices	Yes
4.5 Pools service area	Yes
5 Does your hotel has a Staff replacement policy in case one of the staff members gets infected?	Yes
6 Do you have a designated person in charge for hygiene in your hotel?	Yes
7 Do you control compliance of your staff to protocols, rules & regulations related to COVID-19 daily	Yes
Dining:	
YES / NO / DESCRIPTION	
1 How will be meals organized at the restaurants? Buffet/ lunch box in the room / a la carte	Buffet
2 Which anti-virus precautions will be taken at the entrance of the restaurants?	
3 Will the hotel's staff take clients' temperature at each visit to the restaurant?	Yes
Housekeeping	
YES/NO	
1 Have you adapted your cleaning protocol according to local legislation?	Yes
2 Have you adapted your laundry protocol according to local legislation?	Yes
3 Are all the amenities prepared for the current scenario (individually wrapped and for one client only)?	Yes
4 Will guest towels be individually wrapped?	Yes
5 Will guest towels be changed every day?	No 3 days
6 Will rooms be disinfected every day?	No 3 days
Public Areas	
YES / NO	
1 Have you adapted your common areas according the local regulation?	Yes
1. Gardens	
2. Lobby	
3. Mini club (kids area)	
4. Gym	
5. Beach	
6. spa	
Air Conditioners	
YES / NO / DESCRIPTION	
1 Operation of public and in-rooms air-conditioners: specific of work and cleaning. – what precautions will be taken?	Yes
Swimming pools	
YES / NO	
1 Will the swimming pools be open?	Yes
2 Will there be any sunbeds around the swimming pool? At what distance?	Yes
3 How many people will be able to swim at once?	8
4 How often will the pools be cleaned/disinfected?	Every day
Beach:	
YES / NO	
1 In which way will the sunbeds be located on the beach?	We don't have
2 Shall the guests book the sunbeds in advance? How can they do it?	
3 How often will the disinfection of the sunbeds take place?	
Animation/ kids programs:	
YES / NO	
1 Will there be any animation programs, kids animations, etc. organized? Or will animation be cancelled?	No
Check-in procedure:	
YES / NO	
1 Are there any requirements for health documents (medical examinations / certificates) to be submitted at the hotel check-in?	No
2 Is the luggage disinfected before going to the rooms?	No
3 Do you allow guests to carry their luggage to the rooms?	Yes
4 Do you have suitable reception area to ensure social distancing while check in/ check out?	Yes
5 Are protective screens installed at the reception and concierge desks?	Yes
6 Are capacities and flows in common areas adapted to ensure social distancing?	Yes
7 Do you have contactless solutions for :	Yes
1 Check in	
2 Check Out	
8 Check in / Check out time	
Room service	
YES / NO	
1 Will there be any room service? Is it going to be free of charge/	No
Property and in-house information	
YES / NO	
Guest Hygiene	
1 Are all the guests provided with self-protecting gear?	Yes
1. Masks	
2. Gloves	
3. Hand sanitizers	
2 Will you control the temperature of guest upon arrival?	Yes
3 Will you perform quick Covid-19 tests to all guests?	No
4 Do you have a Quarantine room(s)?	No
1. If yes do these rooms have self-catering facilities ?	
2 If yes do you provide room service to these rooms	
Quarantine procedure:	
DESCRIPTION	
1 What measures will be taken if someone gets sick (from the virus or something else) in the hotel?	
2 Will they be quarantined on the spot, or will they be able to return to the country they have come from ?	
3 If quarantined on site, will the other members of the family be under quarantine for 2 weeks together with a sick member in the hotel?	