

HEALTH PROTOCOLS CHC MARILENA HOTEL

A/A:	ANSWERS
Staff - Testing and training	YES / NO
1 Has all your staff received specific Covid-19 training to follow rules and regulations allowed by local government institutions?	YES
2 Is all your staff submitted to temperature testing before starting service?	NO
3 Is all your staff provided with self-protecting gear?	YES
3.1 Masks	YES
3.2 Gloves	YES
3.3 Screens	YES
4 Do you have available hand sanitizer in:	YES
4.1 Staff Locker Rooms	YES
4.2 Kitchen	YES
4.3 Restaurant Back offices	YES
4.4 Bar Back Offices	YES
4.5 Pools service area	YES
5 Does your hotel has a Staff replacement policy in case one of the staff members gets infected?	YES
6 Do you have a designated person in charge for hygiene in your hotel?	YES
7 Do you control compliance of your staff to protocols, rules & regulations related to COVID-19 daily	YES
Dining:	YES / NO /DESCRIPTION
1 How will be meals organized at the restaurants? Buffet/ lunch box in the room / a la carte...	Buffet staff service
2 Which anti-virus precautions will be taken at the entrance of the restaurants?	Hand Sanitiser
3 Will the hotel's stuff take clients' temperature at each visit to the restaurant?	NO
Housekeeping	YES/NO

HEALTH PROTOCOLS CHC MARILENA HOTEL	
A/A	ANSWERS
Staff - Testing and training	
1 Have you adapted your cleaning protocol according to local legislation?	YES
2 Have you adapted your laundry protocol according to local legislation?	YES
3 Are all the amenities prepared for the current scenario (individually wrapped and for one client only)?	YES
4 Will guest towels be individually wrapped?	NO
5 Will guest towels be changed every day?	UPPON REQUEST
6 Will rooms be disinfected every day?	UPPON DEPARTURE
Public Areas	
1 Have you adapted your common areas according the local regulation?	YES
1. Gardens	YES
2. Lobby	YES
3. Mini club (kids area)	N/A
4. Gym	N/A
5. Beach	N/A
6. spa	N/A
Air Conditioners	
1 Operation of public and in-rooms air-conditioners: specific of work and cleaning. – what precautions will be taken?	According to updated protocols and legal requirements
Swimming pools	
1 Will the swimming pools be open?	YES

HEALTH PROTOCOLS CHC MARILENA HOTEL	
A/A:	ANSWERS
Staff - Testing and training	
2:	YES/2meters
3:	365.40m ² /5m ² =73 people
4:	According to updated protocols and legal requirements
Beach:	
1:	n/a
2:	n/a
3:	n/a
Animation/ kids programs:	
1:	n/a
Check-in procedure:	
1:	NO
2:	YES
3:	YES
4:	YES
5:	YES
6:	YES
7:	YES
8:	11:00/15:00

HEALTH PROTOCOLS CHC MARILENA HOTEL	
A/A:	ANSWERS
Staff - Testing and training	YES / NO
Room service	YES / NO
1 Will there be any room service? Is it going to be free of charge/	NO
Property and in-house information	YES / NO
Guest Hygiene	
1 Are all the guests provided with self-protecting gear?	Only if doctor advise
1. Masks	
2. Gloves	
3. Hand sanitizers	
2 Will you control the temperature of guest upon arrival?	NO
3 Will you preform quick Covid-19 tests to all guests?	NO
4 Do you have a Quarantine room(s)?	
1. If yes do these rooms have self-catering facilities ?	
2 If yes do you provide room service to these rooms	
Quarantine procedure:	DESCRIPTION
1 What measures will be taken if someone gets sick (from the virus or something else) in the hotel?	According to updated protocols and legal requirements
2 Will they be quarantined on the spot, or will they be able to return to the country they have come from ?	According to updated protocols and legal requirements
3 If quarantined on site, will the other members of the family be under quarantine for 2 weeks together with a sick member in the hotel?	According to updated protocols and legal requirements