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24.05.2016

Dear Partner,

We are glad to inform you that our guests have rated your hotel as one of our 100 best ITS hotels worldwide.

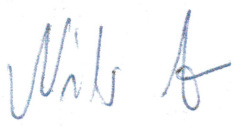
The ITS Red Star is an award honouring the 100 best and most popular hotels of the ITS portfolio. There are several selection criteria for the choice of the Red Star Award winners such as recommendations, customer satisfaction, complaint rates and other quality data. On this basis we analysed more than 2.500 hotels and were able to identify the 100 best of them.

Your excellent service and the outstanding quality of your hotel convinced our guests, so we would like to reward you by adding the Red Star Award icon to your hotel in our brochures and on the ITS homepage.

We would like to thank you for a good cooperation and we are looking forward to continue like that in the upcoming years.

Best regards


Jan Frankenberg
Vice President Tourism


Nils Lübke
Director Portfolio &
Product Management


Maysoun Al-Rabie
Director Contracting
Management East